



Republic of the Philippines
Bureau Of Corrections
NATIONAL HEADQUARTERS

NBP Reservation, Muntinlupa City, Philippines, 1776
 Telephone No: +632-88500110/85568016



COMPLETE STAFF WORK DIRECTORATE FOR PLANNING AND MANAGEMENT ROUTING FORM	DATE: 16 APRIL 2025	DPM-CSW-RF No. 2025-04-013
	URGENT <input type="checkbox"/>	NORMAL <input checked="" type="checkbox"/>
	SUBJECT: BUCOR'S CORRECTED FINAL ELIGIBILITY ASSESSMENT RE: FY 2023 PBB	

TO: C, ICTS	FROM: D, DPM	Date: 16 APRIL 2025
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Amplifying Remarks:
 ICOW the above subject, attached herewith is the Corrected BuCor Final Eligibility Assessment for FY 2023 Performance-Based Bonus for posting to the agency's transparency seal.

 For your appropriate action.

	SIGNATURE NAME: <i>MS MARIA CIELO MONSALUD</i> DESIGNATION: Director, Directorate for Planning and Management
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2. TO:	FROM:	Date:
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Amplifying Remarks:

	SIGNATURE NAME: DESIGNATION:
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3. TO:	FROM:	Date:
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Amplifying Remarks:

	SIGNATURE NAME: DESIGNATION:
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APPROVED / DISAPPROVED

RANK / NAME: _____
DESIGNATION: _____





**INTER-AGENCY TASK FORCE ON THE HARMONIZATION OF
NATIONAL GOVERNMENT PERFORMANCE MONITORING, INFORMATION AND REPORTING SYSTEMS**
(Administrative Order No. 25 S. 2011)

FY 2023 PERFORMANCE-BASED BONUS FINAL ELIGIBILITY ASSESSMENT

BUREAU OF CORRECTIONS



**development academy
of the philippines**
Technical Secretariat and Resource Institution

FY 2023 PERFORMANCE-BASED BONUS ELIGIBILITY CRITERIA AND CONDITIONS
per the AO25 Memorandum Circular (MC) No. 2023-1

To be eligible for the FY 2023 PBB, the agency must attain a total score of at least 70 points

TABLE 1: FY 2023 PBB SCORING SYSTEM						
CRITERIA AND CONDITIONS	WEIGHT	PERFORMANCE RATING				
		1	2	3	4	5
Performance Results	5	5 points	10 points	15 points	20 points	25 points
Process Results	5	5 points	10 points	15 points	20 points	25 points
Financial Results	5	5 points	10 points	15 points	20 points	25 points
Citizen/Client Satisfaction Results	5	5 points	10 points	15 points	20 points	25 points

TABLE 2: RATING SCALE FOR PERFORMANCE RESULTS				
1	2	3	4	5
Met below 50% of performance indicators of the Congress-approved performance targets for FY 2023	Met 50% to less than 70% of performance indicators of the Congress-approved performance targets for FY 2023	Met 70% to less than 80% of performance indicators of the Congress-approved performance targets for FY 2023	Met 80% to less than 100% of performance indicators of the Congress-approved performance targets for FY 2023	Met each one or 100% of the Congress-approved performance targets for FY 2023 (all performance indicators)

TABLE 3: RATING SCALE FOR PROCESS RESULTS				
1	2	3	4	5
No substantial improvement in ease of transaction in both external core and internal services	Achieved substantial improvements to ease transactions in internal service	Achieved substantial improvements to ease transactions in external service only	Achieved substantial improvements to ease transaction in external but non-priority core service and internal service	Achieved substantial improvements to ease transaction in priority core service (external) and internal service

TABLE 4: RATING SCALE FOR FINANCIAL RESULTS				
1	2	3	4	5
Below 40% Disbursements BUR	40%-55% Disbursements BUR	55%-70% Disbursements BUR	70%-85% Disbursements BUR	85%-100% Disbursements BUR

TABLE 5: RATING SCALE FOR CITIZEN/CLIENT SATISFACTION RESULTS				
1	2	3	4	5
0% resolution and compliance rate to #8888/CCB complaints	At least 1% resolution and compliance rate to #8888/CCB complaints	At least 50% resolution and compliance rate to #8888/CCB complaints	At least 75% resolution and compliance rate if there are more than 250 tickets to #8888/CCB complaints At least 80% resolution and compliance rate for 250 or less tickets to #8888/CCB complaints	100% resolution and compliance to #8888/CCB complaints

FINAL ELIGIBILITY ASSESSMENT FOR FY 2023 PERFORMANCE-BASED BONUS
BUREAU OF CORRECTIONS

Overall Assessment: The Bureau of Corrections (BuCor) achieved **70 points** and is **eligible** for the grant of FY 2023 PBB.

A. Physical Accomplishments			
Criteria	Score	Points	Remarks
<p>1. Performance Results</p> <p>Achieved 71.43% (5 out of 7) Congress-approved performance targets for FY 2023.</p>	3	15	<p>The BuCor did not achieve the targets for two (2) performance targets for FY 2023 based on the Department of Budget and Management - Budget Management Bureau (DBM-BMB)-D Agency Performance Review (APR) report dated March 18, 2024:</p> <ol style="list-style-type: none"> 1. Percentage of all inmates effectively secured in custody; and 2. Congestion rate in national prisons. <p>The DBM-BMB-D noted in the BuCor APR report that the non-attainment of the targets was due to the following uncontrollable factors:</p> <ol style="list-style-type: none"> 1. For FY 2023, there were two (2) escapes recorded by the BuCor from the Sablayan Prison and Penal Farm and the Leyte Regional Prison. Most recorded escapes were detainees of the Minimum Security Category who were working in agricultural areas outside the prison walls - where the risk of escape is high; and 2. The continuous increase in inmate population, due to the increase in the number of convictions by the courts to serve sentences in national prisons, and the lack of newly constructed facilities contributed to the high congestion rate specifically for national penitentiaries. Otherwise stated, congestion in prison continued since the admission rate is greater than the release rate, which is beyond the control of the BuCor.
<p>2. Process Results</p> <p>Achieved substantial improvements to ease transactions in internal service.</p>	2	10	<p>Based on the Anti-Red Tape Authority (ARTA) validation report dated August 29, 2024, the Means of Verification (MOV) submitted by the BuCor, specifically its Citizen's Charter and Transaction Logs, failed to substantiate improvement in processing time, number of steps, costs, and number of requirements for the nominated external service "Persons Deprived of Liberty (PDL) Permanent Visitor's Pass."</p> <p>For its nominated internal service, "Information and Communications Technology (ICT) Support Services," the BuCor was able to demonstrate a 16.22% (from 37 minutes to 31 minutes) reduction in the processing time and a 69.44% (from 612 to 1,037) increase in the volume of transactions processed.</p>

			Hence, consistent with the FY 2023 PBB Guidelines and ARTA Internal Validation Guidelines, the BuCor achieved substantial improvements to ease transactions in its nominated internal service only .
3. Financial Results Achieved 95.72% Disbursement BUR.	5	25	The actual accomplishment of the BuCor for Disbursement Budget Utilization Rate (BUR) was 95.72% based on the DBM BMB-D APR report dated March 18, 2024. The agency is advised to evaluate and closely monitor the procurement and delivery of services. In addition, frequent coordination with suppliers or contractors
4. Citizen/Client Satisfaction Results Achieved 100% resolution and 94.48% compliance rate for #8888 complaints; and 100% resolution and compliance rate for CCB complaints.	4	20	The BuCor achieved 100% (145 out of 145) resolution and 94.48% (137 out of 145) compliance rate of the complaints received through the #8888 platform for the period of January 1, 2023 to December 31, 2023, based on the Office of the President (OP) report dated May 15, 2024. In addition, the agency achieved 100% resolution (1 out of 1) and compliance rate of the complaints received through the Contact Center ng Bayan (CCB) platform for the period of January 1, 2023 to December 31, 2023, based on the Civil Service Commission (CSC) report dated February 12, 2024.
Total	14	70	

B. Agency Accountabilities	Compliance Status
• Transparency Seal	Compliant
• Freedom of Information	Compliant
• Compliance to Audit Findings	Compliant
• Posting of Agency Review and Compliance Procedure (ARCP) of SALN	Compliant
• PhilGEPS Posting	Non-compliant
• Submission of FY 2024 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)	Compliant
• Submission of FY 2023 APP Non-Common Use Supplies and Equipment (APP non-CSE)	Compliant
• Posting of Indicative FY 2024 APP non-CSE	Compliant
• Submission of Results of FY 2022 Agency Procurement Compliance and Performance Indicators (APCPI) System	Compliant
• Undertaking of Early Procurement Activities (EPA) covering FY 2024 Procurement Projects	Non-compliant
• Designation of the Agency's Committee on Anti-Red Tape (CART)	Non-compliant
• Compliance with the National Competition Policy (NCP)	Not Applicable
• Continuing ISO-QMS Certification or equivalent certification of at least one (1) critical frontline service or core process	Compliant
• Administered Client Satisfaction Measurement (CSM)	Non-compliant
• Report on the digitalization initiatives or digital transformation of external and internal services	Compliant

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C. Eligibility of Delivery Units and Individuals/Rates

To be eligible for the FY 2023 PBB, the agency must attain a total score of at least 70 points. To be able to attain at least 70 points, the agency should achieve a performance rating of 4 in at least three (3) criteria. In such a case, while the agency will be eligible, the unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC No. 2023-1 with a performance rating of below 4 will be isolated from the grant of the FY 2023 PBB.

The unit/s most responsible (including its head) for the non-compliance with the Agency Accountabilities provided in Section 5.0 of MC No. 2023-1 will also be isolated from the grant of the FY 2023 PBB.

To be eligible for FY 2023 PBB, employees belonging to the First, Second, and Third Levels should receive a rating of at least "Very Satisfactory" based on the agency's CSC-approved Strategic Performance Management System (SPMS) or the requirement prescribed by the CESB.

For additional information, please refer to Section 6.0 (Eligibility of Delivery Units and Individuals) and Section 7.0 (Rates of the PBB) of MC No. 2023-1.

Prepared by:



MARIA ROSARIO A. ABLAN
Program Director, DAP
AO25 Secretariat

Noted by:



MAGDALENA L. MENDOZA
Senior Vice President, DAP
AO25 Secretariat

Endorsed by:



ATTY. LEONIDO J. PULIDO III
Assistant Secretary, DBM and
Chair, AO25 TWG

Date: 12 September 2024